

EMMCO West, Inc.

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...the bottom line is patient care

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EMS Volunteer of the Year

The Volunteer EMS Practitioner of the Year Award is presented to a practitioner for their continued support of volunteer activities and the promotion of the volunteer spirit among their peers. This year's award was presented to Matthew Fuller. Matthew is a volunteer with the Bloomfield VFD Ambulance Service, located in Crawford County.

The Charles P Leach Insurance Agency is proud to again sponsor the EMS awards for 2015. EMMCO West thanks the Charles P. Leach Insurance Agency for their sponsorship of these regional performance awards.



(814) 275-3224 or 1 (888) CPLEACH





2015 Mentor of the Year

The EMMCO West EMS Mentor of the Year Award is given to an individual who exemplifies the ideal image of a mentor. Over a period of years, this individual has established a consistent outreach to EMS colleagues. The individual has contributed to the support and/or development of mentoring programs within their EMS agency or training institute. Guidance to EMS practitioners and/or students to exhibit professional values and behaviors are fostered by the candidate. This year's recipient is Tom King with Jefferson Township VFD, located in Mercer County.



2015 EMS Achievement Award

The EMS Achievement Award is presented to a regional EMS practitioner that has displayed leadership, insight and vision to improve EMS within the EMMCO West region. This year's award is being presented, not to an individual, but to an organization. The Volunteer EMS Alliance of Crawford County (VEMSACC) is being recognized for its efforts and cooperation among EMS agencies to assure there is EMS coverage throughout Crawford County when medical assistance is requested through 911. VEMSACC has created an EMS system response plan. This plan has become the first accepted EMS system response plan, as recognized by the Pennsylvania Department of Health.

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EMMCO West Regional EMS agencies and EMS personnel were honored with various types of awards and recognitions. The Quality Improvement Awards were given to regional ambulance services that excelled in their EMS system response, performance, and data reporting. Gold, Silver, Bronze and honorable mention awards were presented by representatives of the EMMCO West Quality Improvement Committee.

2015 Gold Medal QI Award Recipients



Gold Quality Improvement Award-

- Conneaut Lake Area Ambulance Service
- Cranesville VFD Ambulance Service
- McGonigle Ambulance Service
- Meadville Area Ambulance Service
- Oil City Fire Department
- Springboro VFD Ambulance Service
- Superior Ambulance Service
- City of Warren Fire Department
- West County Paramedic Association



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2015 Silver Medal QI Award Recipients

- Central Erie County Paramedic Association
- Millcreek Paramedic Service



2015 Bronze Medal QI Award Recipients

- Corry Ambulance Service
- McKean Hose Company
- Scandia VFD Ambulance Service
- Spartansburg VFD Ambulance Service



2015 Honorable Mention QI Award Recipients

- Albion VFD Ambulance Service
- Cambridge Area Volunteer Ambulance Service
- Knox Area Ambulance Service
- Perry Hi-Way Hose Co.
- Platea VFD Ambulance Service.

Preparedness Activities-

- Ebola PPE education for regional healthcare practitioners
- Texas A&M PPE courses provided for prehospital personnel
- Portable heater support provided to two different long term nursing care facilities. The portable heaters were needed due to the result of the main nursing facility's heating system failing during the extreme cold weather.
- NWPAERG meetings, Health-Medical & Communication
- Statewide preparedness meetings
- Meadville Medical Center Drill
- First Net meeting in Titusville
- Preparedness asset support and technical assistance to regional events

 (i.e. Autumn Leaf Festival, Crawford Co. Fair, Warren Co. Fair....)
- Training of Erie CERT and EMRC
- Crawford County LEPC
- MCU training with PSAP centers



EMMCO West EMS Strike Teams-

- EmergyCare
- Community Ambulance Service
- Cambridge Area Volunteer Ambulance Service
- Clarion Hospital EMS
- West County Paramedics Association

EMMCO West—PA DOH Preparedness Assets-

- MMSS trailer system
- MSEC trailer system
- Communication STAT pak & radios
- Emergency PPE
- Portable heaters
- Portable HVAC
- Generator system
- MCI—support trailer system

EMMCO West & NWPAERG Asset-

• MCU– Mobile Communications Unit

EMMCO West DOH Budget FY 14-15

EMMCO West, Inc. is a grant recipient of the PA Department of Health. EMMCO West is provided funding to assist with the planning, developing, maintaining, expanding, improving, and upgrading the regional EMS system. The budget is overseen by the PA Department of Health, Bureau of EMS.

| | Budgeted | Spent | Remaining | |
|---------------------------------|------------|------------|-------------|--|
| Category I Personnel | | | | |
| A. Personnel | 330,288.85 | 330.099.18 | 189.76 | |
| B. Benefits | 105,584.90 | 85468.22 | 20,116.68 | |
| Category II Subcontract | | | | |
| Computer Support | 750.00 | 750.00 | 0 | |
| Category III Prehospital | | | | |
| A. Scholarship—Exams | 18,000.00 | 18,000.00 | 0 | |
| B. EMSLOT | 2,500.00 | 2,500.00 | 0 | |
| C. Commit Fit | 2,716.19 | 0.00 | 2,716.19 | |
| Maintenance Agreements | 22,100.00 | 22,100.00 | 0 | |
| Category VI Supplies | | | | |
| A. Office | 7,000.00 | 6,998.43 | 1.57 | |
| B. Training | 200.00 | 162.26 | 37.74 | |
| Category VII Travel | 8,550.00 | 7960.24 | 589.76 | |
| Mileage-Lodging-Meals | | | | |
| Category VIII Other | 241,706.06 | 235,416.37 | 6289.60 | |
| Rent, Utilities, Postage, | | | | |
| Maintenance, Vehicle Lease | | | | |
| EMS System Develop—Planning | 3 | | | |
| Vehicle Mnt, Fuel, Recruitment | | | | |
| Public Outreach, Staff Developm | nent | | | |
| Training-Exams, Printing, etc | | | | |
| DOH Budget Totals- | 739,396.00 | 709,454.70 | \$29,941.30 | |
| Federal Grant Funding—Preparent | aredness | | | |
| Preparedness - Coordinator | 100,000.00 | 100,000.00 | 0 | |
| IT and Air Cards | 1,200.00 | 1,200.00 | 0 | |
| MSEC Trailer | 1,500.00 | 1,500.00 | 0 | |
| MMSS Trailer | 6,000.00 | 6,000.00 | 0 | |
| Federal Grant Totals- | 108,700.00 | 108,700.00 | 0 | |





IUP Conducts Regional Online EMT Course

EMMCO West, Inc. partnered with Indiana University of PA to offer the region's second online EMT course. IUP is able to offer this non-traditional EMT course alternative to students that could not otherwise participate in an EMT course due to their school or work schedules. Fifteen (15) students were enrolled in the online EMT course that ended in February 2015. The hands on skill labs and the hazardous material sessions were conducted at the EMMCO West office in Meadville, PA. There are future plans for additional online





Safety Conference Features NAEMT Safety Course

The National Association of EMTs (NAEMT) 8 hour EMS Safety Course was the featured program at the annual EMS Safety Conference held on November 1, 2014. Christopher Dell, Director of Elizabeth Township EMS, was the primary instructor for the course. The NAEMT course identified hazards and safety concerns that EMS organizations and their personnel need to be cognizant of.



EMS Leaders of Tomorrow Program

As part of Symposium 2015, EMMCO West's EMS leadership and management program, EMS Leaders of Tomorrow, featured timely topics designed to educate existing and upcoming EMS managers, administrators, and supervisors. Megan Hollinger and Steve Lyle from the EHSF regional EMS office reviewed the outreach programming and partnerships they have forged to launch their region's mobile integrated healthcare program (a.k.a. community based paramedicine program). Chris Dell followed up with a presentation on Effective Communication and Constructing your Supervisor Toolbox.

Pulse Oximeters Provided To Regional QRS & BLS EMS Agencies

In preparation for the implementation of the 2015 Statewide BLS Protocols, all licensed QRS and BLS EMS agencies are being provided a Southeastern Fingertip Pulse Oximeter. Protocols 202 and 226 requires EMT providers to titrate oxygen therapy through the use of a Pulse Oximeter.

Cooperstown VFD Franklin Fire Department Seneca VFD

City of Franklin PD Tionesta Ambulance Service Pine Twp. Engine Co.

Emlenton Fire Department Cornplanter VFD Sandy Creek VFD

Farrell Fire Department Greenville Fire Department West Salem VFD

Clark VFD President VFD Reno VFD

Stancliff Hose Company South Pymatuning VFD Springboro VFD

Transfer VFD Albion VFD Perry Hi Way Hose Company

Greenfield VFD Bloomfield VFD Hawthorne VFD

Jefferson Township VFD Cranesville VFD Kearsarge FD

Millcreek Twp. VFD West Lake VFD City of Titusville FD

Hydetown VFD Pleasantville VFD CAVAS

City of Erie FD Cherry Tree VFD Linesville VFD

Townville VFD Fellows Club Ambulance Venango VFD

Vernon Central VFD Cochranton VFD Centerville VFD

Hayfield Central Hose Company#1 Meadville Central FD Saegertown VFD

East Mead VFD Jamestown VFA Blooming Valley VFD

West Mead I VFC West Mead 2 VFD Spartansburg VFD

Randolph VFD Summit VFD Sandy Lake VFD

Vernon Twp. VFD North Shenango VFD Limestone Twp. VFD

Harborcreek FD Kuhl Hose Company West Co. Paramedic Association

City of Warren FD Clintonville VFD

Pulse Oximeter Distributions Continued....

Lake Shore VFD A.F. Dobler Hose & Ladder Company Edinboro VFD

Franklin Township VFD Mill Village VFD Springfield VFD

Union City Ambulance Service Wattsburg Hose Company Fairview VFD

City of Corry FD Columbus Twp. VFD Spring Creek VFD

Russell VFD Glade VFD Grand Valley VFD

Wrightsville VFD Youngsville VFD Garland VFD

Lander VFD Bear Lake VFD Pleasant VFD

Clarendon VFD Elgin-Beaver Dam VFD Scandia VFD

Crescent Hose Company Sugar Grove VFD Lake City VFD

Platea VFD Rockland Twp VFD Oakland Twp VFD

Rousville VFD Pine Grove VFD Clark VFD

Chapmanville VFD Tidioute VFD Polk Fire Rescue

Lawrence Park VFD Wesleyville VFD Utica VFD

Brookside VFD Fallowfield Fire & Rescue Fairfield VFD



EMMCO West Vehicle Mileage FY 14-15

EMMCO West has four company vehicles that include -

• 2004 Pickup Truck 6,461

• 2008 Pickup Truck 6,388

• 2014 Pickup Truck 8,644

• 2014 Kia Sorento 19,100

Total Miles Driven- 40,593

EMS System Development Planning



Pennsylvania's EMS System's Act, Act 37, permits licensed EMS agencies to operate less than 24 hours-a-day, 7 days-a-week if it participates in a county-level or broader-level EMS response plan. EMS system response plans are designed to ensure there are EMS assets available for 911 system responses.

Beginning January 1, 2015, Crawford County implemented Pennsylvania's first approved EMS System Response Plan. The Crawford County Office of Emergency Services (OES), countywide EMS agencies, and the Volunteer EMS Alliance of Crawford County (VEMSACC) developed the plan over 2 years. VEMSACC agreed to oversee the quality improvement component of the countywide response plan. Quarterly EMS system response reports are generated by Crawford County OES and are provided to EMS agencies dispatched by Crawford County OES and to VEMSACC's quality improvement committee.

Warren County fire and EMS agencies met in March 2015 with BEMS Director Richard Gibbons. The purpose of the meeting was to discuss a draft plan, that was developed by the central fire district in Warren County, to serve as a starting point for the development of a countywide response plan. The county public safety agencies and the Warren County EMA office are meeting to develop a countywide EMS system response plan.

In Mercer County, the Mercer County EMA and EMS agencies met in the Fall of 2014 to discuss improvements to the EMS system response in Mercer County. The EMS agencies developed a cooperative agreement to ensure adequate EMS agency coverage among the Mercer County EMS agencies.

EMMCO West is continuing to work with regional EMS agencies and county Public Safety Answering Point (PSAP) centers to ensure there are adequate EMS assets to respond to requests for 911 service.



Maybe you were there??? EMMCO West 's 2015 EMS Awards & Appreciation Dinner

Regional Activities & Events In EMMCO West

EMMCO West staff either attended, participated, educate and/or manage the following -

- Monthly-Quarterly meetings at VEMSACC, Warren Co. EMS Council, Clarion Co. EMS Council, NWPAERG, PA DOH-BEMS, PEHSC, CISM, RMAC, QI, Executive & Transportation Committees, Board of Directors
- PEHSC Data Committee & Statewide data project to regions and BEMS
- 2014 Crawford County Fair Support
- 2014 EMS Instructor Course
- 2014 Evaluator Course
- 2014 EMS Safety Conference
- Symposium 2015
- 2015 EMSLOT
- 2015 EMS Awards—Appreciation Dinner
- 2015 EMS Week Visits
- Hands only CPR education sessions
- Outreach and recruitment programs
- 2015 Camp EMS



PA State Legislator Mark Longietti speaks at the 2015 EMS Awards & Appreciation Dinner regarding pending legislation.



Doug Dick , Director, Superior Ambulance Service was the keynote speaker at the 2015 EMS Awards & Appreciation Dinner.

- EMS System Development Planning meetings in Crawford, Warren, and Erie counties
- Luzerne County EMS Assessment
- Erie County Suicide Prevention Taskforce

EMS SCHOLARSHIP & EXAM REIMBURSEMENT

This was EMMCO West's second year to offer EMS scholarships and examination reimbursements to EMS agencies. Up to \$500 reimbursement for EMR or EMT student tuition costs and up to \$300 reimbursement for the first two initial attempts at the National Registry of EMT certification examination. Over \$18,000 of scholarships and exam reimbursements were reimbursed to regional EMS agencies. The following EMS agencies received scholarship or exam reimbursement in FY 14-15:

McKean Hose Company Seneca VFD

Lake Shore Fire Department Polk Fire Rescue

Union City Ambulance Edinboro VFD

Cherry Tree Township VFD Wrightsville VFD

Sugar Grove VFD Spring Creek VFD

Youngsville VFD Lake City VFD

Community Ambulance Service Townville VFD

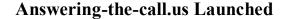
Cranesville VFD Linesville VFD

Hayfield Central Hose Company #1 Centerville VFD

Pleasantville VFD Perry Hi Way Hose Company

Summit Township VFD Stancliff Hose Company

EmergyCare





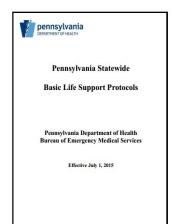
A new website and recruitment campaign was launched in 2015 by EMMCO West. The website, www.Answering-the-call.us has been created as a recruitment tool that EMS agencies and stakeholders can use to recruit new personnel to the EMS profession. The website is full of examples of products that EMS agencies can personalize and use for in-person events or through social media.

There are customized posters, tri-fold brochures, static display board posters, interactive social media downloads and twitter/facebook posts. Additional recruitment resources are provided for download.

Catchy phrases like "Because If Not YOU...WHO?" or "Endangered Species—EMS Providers" are used to stress the need for recruiting new EMS personnel to the profession.

All materials can be used by EMS agencies or stakeholders to promote and recruit new EMS personnel.

2015 BLS Protocol Update



EMMCO West, through the Bureau of EMS, developed the lesson plan, PowerPoint presentation, and learning management course for the 2015 Statewide BLS Protocols. The revised BLS protocols went into effect on July 1, 2015. EMS agency medical directors either conducted in-person update sessions or authorized the EMS agency personnel to complete a Learning Management course.

The BLS protocol update is considered a "Core" continuing education requirement for all certified EMS providers to be eligible for re-registration of their certification.

EMMCO West has been asked to complete another protocol update program for the revised 2015 ALS protocols that go into effect on September 1, 2015.



Clarion County Communication Project

Clarion County Office of Emergency Services was approved for an EMS systems grant of \$49,348.00 for a communication project. The project upgrades EMS communication systems between Forest and Clarion counties through the use of microwave radio systems.

Symposium 2015

- Featured National, State, and Regional Guest Speakers
- 339 EMS providers attended Symposium 2015
- Over 40 vendors filled the vending areas
- 21 CEU Hours of PA Department of Health Continuing Education Credits offered





Symposium 2015

Thanks to everyone that attended Symposium 2015. Make-A-Wish thanks everyone who donated to the Chinese Auction, as \$2,800 was donated towards making a wish.

A 13 year old girl, who was recently diagnosed with leukemia, was able to make a trip with her family to Disney World, Orlando, Florida.





Save the Dates for Symposium 2016

April 7, 8, 9 2016

Ambassador Conference Center, Erie

Regional Statistics

| ALS Ground | 19 |
|-----------------------------------------------|----------------------------------|
| Air Ambulance | 1 + 1 licensed in another region |
| BLS | 50 |
| QRS | 64 |
| Rescue Vehicle and Machinery Operations Level | 3 |
| Rescue Vehicle and Machinery Basic Level | 2 |
| Rescue Vehicle and Machinery Advanced Level | 1 |
| Swiftwater Rescue agencies Level 3a | 2 |
| Swiftwater Rescue agencies Level 4a | 1 |
| BLS EPI Pen agencies | 29 |
| BLS CPAP agencies | 25 |

Breakdown of Vehicles:

| ALS Transport | 96 |
|-------------------|---------------------------|
| ALS Squad | 12 |
| ALS Squad Reserve | 2 |
| BLS | 76 |
| QRS | 83 (includes 1 container) |
| Air | 6 |

PCR Records Submitted by Year:

| 2003 | 2005 | 2007 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 |
|--------|--------|---------|---------|---------|---------|---------|---------|---------|
| 93,912 | 98,895 | 106,598 | 109,082 | 107,055 | 111,125 | 115,306 | 117,759 | 116,326 |

2015 Camp EMS (Allegheny College June 28th—July 3, 2015)



Camp EMS Your Future Begins Now









2015 CADETS

31 Camp EMS Cadets joined
Deputy Secretary of Health Martin
Raniowski and PA Department of
Health Bureau of EMS Director
Richard Gibbons, Jr. for a group
photo. Thanks to EmergyCare, its
sponsors, and to all the camp EMS
counselors, plus senior cadets, for
hosting another successful
Camp EMS!

CISM Team Activities:

Area's First! Suicide Awareness: An Introduction for Crisis Responders.

March 22, 2015, Ambassador Conference Center, Erie

Taught by Bonita Frazier, Buffalo, NY

47 participants of various disciplines

Group Crisis Intervention

April 13, 16, and 18th, EMMCO West Office, Meadville Taught by Michelle Eaton, EMMCO West CISM Team Coordinator 8 people attended from various disciplines

- 9 activations from 7/1/14 through 6/30/15
- 17 active members of various disciplines (Fire, Police, EMS, Dispatch)
- Bimonthly meetings
- The EMMCO West CISM team is recognized by the EMMCO West Board of Directors and follows ICISF guidelines and educational programming. The EMMCO West CISM team is comprised of volunteers that support local public safety organizations and their emergency responders.

