



EMMCO West, Inc.

Northwestern PA EMS Council

(EMMCO WEST, INC) ANNUAL REPORT

FISCAL YEAR (20-21)

Authority

In accordance with the Pennsylvania Department of Health Rules and Regulations 28 Pa. Code § 1021.103, The regional council governing body shall submit an annual report to the Department.

Reporting requirements of Appendix A – Work Statement. Comprehensive Annual Report as related to, Coordinate and Improve the delivery of EMS in the Council’s region.

Reports are due within 30 calendar days of the end of each state fiscal year (June 30th)

William McClincy, Executive Director
bill@emmco.org

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REGIONAL SUMMARY:

(Provide a summary of the council including regional background / demographic and other information unique to individual region / county)

NOTE- Due to the COVID-19 pandemic, EMMCO West's scheduled programming, office operations, and regional activities have been affected. Many events were cancelled, including Symposium 2021 and the EMS Appreciation Dinner. Other programming has been modified to exist in a virtual format. EMMCO West continues to assist our regional EMS stakeholders through these challenging times.

EMMCO West (Emergency Medical Management Cooperative) was incorporated in 1983 as a non-profit regional EMS council and began its operations in 1984. Regional acute care hospitals were the corporate shareholders for EMMCO West. Prior to EMMCO West, the former region EMS council consisted of 14 Northwestern PA counties. The region area was divided into two separate regions, EMMCO East and EMMCO West. Through a contractual agreement with the PA Department of Health, EMMCO West is charged with the oversight of emergency medical service activities for seven Northwestern PA counties; those counties being Clarion, Crawford, Erie, Forest, Mercer, Venango, and Warren.

As of July 1, 2004, EMMCO West, Inc. reorganized its corporate structure. A new non-profit board appointee format was established and diversified the membership of the Board of Directors. The Board consists of 12 Northwestern PA hospitals representatives (Ed Directors, Physicians, RNs, Administration), EMS representation from each county, EMA directors, instructors, EMTs, Paramedics, ambulance administrators, American Red Cross, Agricultural Extension Office, Active Aging, volunteer and paid EMS services.

EMMCO West has four standing board committees –

- Quality Improvement
- Regional Medical Advisory
- Communication
- Executive

Since 1988, EMMCO West, Inc. has been recognized as an International Critical Incident Management Stress Team. Peer support and mental health personnel comprise the team. Team members respond to incidents, as requested by EMS and public safety agencies. One-to-one, defusing, and debriefings can be requested. Team members meet on a regular basis and complete on-going education programming.

Annually, since 1985, EMMCO West has conducted a regional educational symposium. Over the years the symposium has grown in attendance and course offerings. The symposium is a three-day event and has an overall attendance of between 400 - 425 EMS providers. As a part of the symposium is Northwest PA's largest public safety trade show with 35-40 vendors attending. *It was with regret that the 2021 Symposium and Appreciation Awards Dinner were cancelled due to the COVID-19 pandemic.*

EMMCO West maintains a diverse online presence. EMMCO West's website, www.emmco.org, is a one stop site for regional EMS agencies and providers. Links to the Department of Health websites (EMS Registry & TRAIN PA), Northwest PA Disaster Response Site, EMMCO West's Event & Answering the Call sites, and the Hands Only CPR site are all located on the EMMCO West homepage. The latest breaking news, downloads of protocols, licensure, educational programs, etc... are at the click or swipe of any device. EMMCO West's Facebook and CISM pages provide instant access to information/resources.

EMMCO West helps to support regional EMS agencies to provide excellence in prehospital patient care. "...the bottom line is patient care..." has been EMMCO West's mantra since it was incorporated in 1983 and remains its premise today!

1. Board of Directors \ Health Council Officers

President: Cindy Snyder

Vice President: Donald Hosey

Treasurer: Philip Rozic

Secretary: Donald Holsten

(Please list all other members below)

<u>NAME</u>		<u>NAME</u>
<u>1 Dan Lowenheim</u>	19	<u>Dr. Wayne Jones</u>
<u>2 Kathy Freeman</u>	20	<u>Cory Fenton</u>
<u>3 Jeff Smathers</u>	21	<u>Paul Elia</u>
<u>4 Donald Hosey</u>	22	<u>Kim Combs</u>
<u>5 Heather Nulph</u>	23	<u>Brenda Burnett</u>
<u>6 Barbara Nichols</u>	24	<u>Donald Holsten</u>
<u>7 Patty White</u>	25	<u>Jason Chenault</u>
<u>8 Eric Henry</u>	26	<u>Cindy Snyder</u>
<u>9 John Grappy</u>	27	<u>Phil Rozic</u>
<u>10 Donald Hall</u>	28	<u>Heidi Boitnott</u>
<u>11 Cheryl Pebbles</u>	29	<u>Ben Hart</u>
<u>12 Vincent Gerello</u>	30	<u>Katie Sherretts</u>
<u>13 Mary Worley</u>	31	<u>Tim Fletcher</u>
<u>14 Dr. Brandon Kramer</u>	32	<u>Steve Hoffman</u>
<u>15 Douglas Dick</u>	33	<u>Joseph Akif</u>
<u>16 David Morgan</u>	34	<u>Michelle Albaugh</u>
<u>17 Dave Basnak</u>	35	<u>Tyler Babcock</u>
<u>18 Dr. Carrie Colleran</u>	36	<u>Bethany Anderson</u>

2. Regional EMS Council Staff:

Executive Director William McClincy

<u>STAFF POSITION</u>	<u>NAME</u>
<u>Office Manager-Finance</u>	<u>Kim Pero</u>
<u>EMS System Specialist</u>	<u>Trish Parker</u>
<u>EMS Medical System Spec.</u>	<u>Matt Scowden</u>
<u>EMS Education Specialist</u>	<u>Vacant</u>
<u>EMS Operations Specialist</u>	<u>Kaylen Irwin</u>
<u>EMS Con-ed Office Specialist</u>	<u>Vacant</u>
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3. Regional Medical Director(s)

	<u>NAME</u>
<u>1</u>	<u>Dr. Brian Risavi</u>
<u>2</u>	<u>Dr. Carrie Colleran</u>

4. **Financial Statement of income and expenses:**

	Final Budget	Expended
Personnel Services	412,079.16	412,079.16
Consultant Services	1,500	1,500
Subcontracted Services	107,264.58	107,264.58
Patient Services	0	0
Equipment	0	0
Supplies	1,000	995.93
Travel	445.78	445.78
Other Costs	167,335.48	167,331.41
TOTALS	689,625	689,620.93

NOTE: THE AMOUNTS SHOWN ABOVE ARE PRELIMINARY END OF THE YEAR TOTALS AND ARE NOT A FINAL AUDIT AMOUNT. This budget is reflective of the mid-season return of \$64,500 to the Dept. of Health to assist off setting EMSOF revenue shortfall due to decreased funding during COVID-19. Two staff member positions were not able to be rehired due to the lack of funding.

5. **Special Project Funding:**

Projects as determined by the Department to be appropriate and necessary for the implementation of a comprehensive statewide EMS system. The amounts listed below are included in the categorical totals shown above.

(Statewide Cloud PCR) State Bridge	Amount: \$89,138.00
<i>Project Narrative:</i>	
EMMCO West oversight – coordination of the statewide electronic cloud patient care reporting (PCR) bridge program. The bridge interfaces with the national NEMSIS database. EMS agencies, through approved NEMSIS vendors, automatically upload PCRs to the cloud server. Data queries are coordinated through BEMS. EMMCO West staff oversee customer service inquiries from EMS agencies and vendors. The regional QI committee and EW staff provide technical support to the PCR dashboard quality assurance reports.	
(Public Education Awareness Campaign- Move to the Right & Stop)	Amount: \$10,578.00
<i>Project Narrative:</i>	
EMMCO West continued a public awareness program to educate drivers for move to the right when there is an emergency vehicle. Campaign included billboard displays and radio PSA's.	
(Recruitment and Retention Campaign – “if not you then who?”)	Amount: \$17,939.00
<i>Project Narrative:</i>	
Region-wide EMS recruitment campaign. Combination billboard, electronic billboard, Facebook postings, and radio PSA's to encourage participation in fire/EMS agencies.	
(Regional EMS Scholarship & Exam Reimbursement Project)	Amount: \$ 20,304.00

Project Narrative:

EMMCO West provided regional EMS agencies with up to a \$500 (BLS) \$700 (ALS) reimbursement towards the tuition costs for each student associated with their EMS agency that was enrolled in an EMR, EMT, AEMT, or Paramedic course. The project also reimbursed at 100% the first two initial NREMT written examination attempts for an EMR, EMT, AEMT, Paramedic, or PHRN.

(Examination Supplies - Upgrade)

Amount:
\$ 14,740.95

Project Narrative:

EMMCO West replaced and augmented certification examination supplies including a simulation manikin.

(Regional Transfer of Care Forms)

Amount:
\$ 11,426.58

Project Narrative:

PA DOH Transfer of Care forms have been reproduced for use by regional EMS agencies.

(EMS Agency Pediatric Enrichment Initiative)

Amount:
\$ 827.00

Project Narrative:

EMMCO West is encouraging EMS agencies to participate in the EMS Children’s Voluntary Recognition Program. To assist EMS agencies acquire required equipment, nasal airway kits were acquired and additional ALS intubation supplies.

6. Regional Activities/ Organizational Management

Date of the current Comprehensive Regional EMS System Plan	Date 06/2021
Number of Board of Director Meetings \ Health Council meetings	4
Public Education Stop-the- Bleed Events	0
Public Education CPR Events	0
Number of Legislative Inquiries or Contacts	1
Technical Assistance Request (local entities and elected officials)	As needed

EMMCO West Executive Director participated in public safety meetings to discuss the EMS system-personnel crisis.

7. Continuous Quality Improvement

	Quantity
Number of Clinical Cases Reviewed by Regional QI Committee	5
Accidents Involving Ambulances / EMS Personnel Reported in the Region	6
Number of Times the Regional QI Committee Met	4

The QI committee continues to monitor PCR data performance and participation in the CARES program. COVID-19 pandemic affected the 2020 performance for the region, state, and national results. Use of bystander CPR, guidance through 911 dispatchers, and AED are encouraged.

The QI committee reviewed the antibiotic case study's submitted as part of the statewide pilot study.

8. Medical Direction

	Quantity
Regional Medical Advisory Committee meetings	4
Accredited Level I Trauma Centers	0
Accredited Level II Trauma Centers	1
Accredited Level III Trauma Centers	0
Accredited Level IV Trauma Centers	1
Accredited primary Stroke Centers	5
Comprehensive Stroke Centers	1
Thrombectomy Capable Stroke Centers	0
Acute Stroke-Ready Hospitals	0

Medical Direction Narrative:

Four EMS agencies are participating in the state fracture antibiotic treatment study. Quarterly administrations are being reviewed and forwarded to BEMS. Pediatric Voluntary Program recognition for regional EMS agencies is encouraged. Assistance with equipment and technical support is provided through EW staff.

9. Systems Operations*

	Quantity
Spot inspections conducted – EMS Agencies	0
Spot inspections conducted – EMS Vehicles	0
Spot inspections conducted – Continuing Education Sponsors	0
Spot inspections conducted – Education Institutes	0
Spot inspections conducted – Medical Command Facilities	0
Number of Safety Inspections Conducted	0
Number of Vehicles Inspected During Safety Inspection	0
Photo & Signatures Added to Certification Cards	numerous
BLS Psychomotor Examinations Conducted	0
Number of BLS Psychomotor Exam Candidates Tested.	0
ALS Psychomotor Examinations Conducted	0
Number of ALS Psychomotor Exam Candidates Tested	0
Certification Class Visits Conducted	0
Number of EMS Agency Re-Inspections Conducted	0
Number of Authorized Inquiry Reports Filed with the Bureau	0

Systems Operations Narrative:

* Due to the COVID-19 pandemic, the Department of Health issued a series of directives regarding the conduction of psychomotor exams, interactions with initial training and continuing education programming, and EMS agency licensure.

10. Emergency Preparedness Activities

	Quantity
Coalition / Task Force Meetings Attended <small>(only EMSOF funded staff attendance)</small>	3
Table Top Exercises Attended / Conducted	0
Full Scale / Functional Exercises Attended / Conducted	0
Special Event Plans Submitted	0
Responses / Deployments	0
Strike Team Agencies	3

Emergency Preparedness Narrative:

EMMCO West maintains its preparedness assets at various locations throughout the region.

There are currently 3 EMS strike teams from the EMMCO West region. Included are Clarion Hospital EMS, Community Ambulance Service, and EmeryCare. These agencies have additional equipment and personnel credentialed to respond to in-out of state EMS system emergency responses.

11. Board of Director \ Health Council Meetings

DATE:	TIME	LOCATION
9/15/2020	12:00	EMMCO West, Meadville, PA -via TEAMS
12/16/2020	12:00	EMMCO West, Meadville, PA- via TEAMS
3/18/2021	12:00	EMMCO West, Meadville, PA – via TEAMS
6/15/2021	12:00	EMMCO West, Meadville, PA

12. Medical Advisory Committee Meeting

DATE:	TIME	LOCATION
9/15/2020	10:00 AM	EMMCO West, Meadville, PA – via TEAMS
12/16/2020	10:00 AM	EMMCO West, Meadville, PA – via TEAMS
3/18/2021	10:00 AM	EMMCO West, Meadville, PA – via TEAMS
6/15/2021	10:00 AM	EMMCO West, Meadville, PA

13. Quality Improvement Committee Meeting

DATE:	TIME	LOCATION
9/11/2020	10:00 AM	EMMCO West, Meadville, PA
12/11/2020	10:00 AM	EMMCO West, Meadville, PA
3/12/2021	10:00 AM	EMMCO West, Meadville, PA
6/11/2021	10:00 AM	EMMCO West, Meadville, PA

14. Regional Accomplishments:

Narrative:

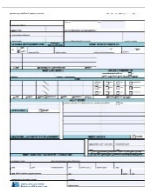


EMMCO West Company Vehicle Use

EMMCO West’s company vehicles are used to support program areas between July 1, 2020 – June 30, 2021

2019 Kia Sorento	5,595
2014 Ford F350	2,441
2008 Chevy 3500	2,092
Total Miles	10,128

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Transfer of Care Forms

Using the revised PA Dept. of Health Transfer of Care form, EMMCO West has made it available for use by EMS agencies. A fillable PDF form is available for use on the EMMCO West website, www.emmco.org.

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Public Education Campaign – Move to the Right and Stop

EMMCO West has acquired billboard space through Lamar Outdoor Advertising to promote the siren & lights awareness campaign. Drivers are directed to move to the right and stop when they observe an emergency vehicle approaching them. Radio PSA ads are also part of the campaign.

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Regional EMS Recruitment Campaign- If not you?

EMMCO West is using multiple types of media resources to encourage participation in EMS. Billboard Ads, Facebook, and radio advertisements are being used throughout the region.



Regional EMS Agency Voluntary Pediatric Program

EMMCO West board of directors, QI and RMAC committees, are encouraging regional EMS agencies to participate in the EMS for Children Voluntary Pediatric Recognition Program. The “basic” level of recognition is encouraged. Equipment and technical assistance is available through EMMCO West, Inc.

Regional Agencies Recognized –

- A.F. Dobler Hose and Ladder Co. (Master Level)
- Kuhl Hose Company (Master Level)
- North Shenango VFD (Master Level)
- Springboro VFD Ambulance (Master Level)
- EmergyCare (Expert Level)
- Superior Ambulance Service (Expert Level)

Additional Agencies Submitted –

- East Erie County EMS (Basic Level)
- Emelenton Area Ambulance Service (Basic Level)



EMS Scholarship and Exam Reimbursements

EMMCO West, Inc. expanded its EMS scholarship program to include tuition reimbursement for AEMT and Paramedic educational programs. Up to \$500 for EMR/EMT and \$700 for AEMT/Paramedic reimbursements are available for EMS agencies that sponsor candidates for these training programs. A total of 10 agencies @ \$20,304.00 was reimbursed to EMS agencies for either the EMS scholarship or exam reimbursement programs. This was the 9th year for this regional program.

EMMCO West, Inc. Presents

Symposium 2021

April 8 – 10, 2021



EMMCO West Symposium 2021

Was Cancelled Due to COVID-19

EMMCO West’s annual educational symposium was scheduled for April 8 – 10, 2021. The conference was cancelled due to continuing COVID-19 pandemic restrictions for large gatherings. Symposium 2022 is tentatively planned.