



***EMMCO West, Inc.***

Northwestern PA EMS Council

# (EMMCO WEST, INC) ANNUAL REPORT

FISCAL YEAR (21-22)

## Authority

**In accordance with the Pennsylvania Department of Health Rules and Regulations 28 Pa. Code § 1021.103, The regional council governing body shall submit an annual report to the Department.**

**Reporting requirements of Appendix A – Work Statement. Comprehensive Annual Report as related to, Coordinate and Improve the delivery of EMS in the Council’s region.**

**Reports are due within 30 calendar days of the end of each state fiscal year (June 30th)**

William McClincy, Executive Director  
bill@emmco.org

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## **REGIONAL SUMMARY:**

*(Provide a summary of the council including regional background / demographic and other information unique to individual region / county)*

EMMCO West (Emergency Medical Management Cooperative) was incorporated in 1983 as a non-profit regional EMS council and began its operations in 1984. Regional acute care hospitals were the corporate shareholders for EMMCO West. Prior to EMMCO West, the former region EMS council consisted of 14 Northwestern PA counties. The region area was divided into two separate regions, EMMCO East and EMMCO West. Through a contractual agreement with the PA Department of Health, EMMCO West is charged with the oversight of emergency medical service activities for seven Northwestern PA counties; those counties being Clarion, Crawford, Erie, Forest, Mercer, Venango, and Warren.

As of July 1, 2004, EMMCO West, Inc. reorganized its corporate structure. A new non-profit board appointee format was established and diversified the membership of the Board of Directors. The Board consists of 12 Northwestern PA hospitals representatives (Ed Directors, Physicians, RNs, Administration), EMS representation from each county, EMA directors, instructors, EMTs, Paramedics, ambulance administrators, American Red Cross, Agricultural Extension Office, Active Aging, volunteer and paid EMS services.

EMMCO West has four standing board committees –

- Quality Improvement
- Regional Medical Advisory
- Communication
- Executive

Since 1988, EMMCO West, Inc. has been recognized as an International Critical Incident Management Stress Team. Peer support and mental health personnel comprise the team. Team members respond to incidents, as requested by EMS and public safety agencies. One-to-one, defusing, and debriefings can be requested. Team members meet on a regular basis and complete on-going education programming.

Annually, since 1985, EMMCO West has conducted a regional educational symposium. Over the years the symposium has grown in attendance and course offerings. This year's symposium was held over three separate weekends, at three separate regional locations. *Symposium In The Counties* were held at the Seneca VFD, Columbus VFD, and Edinboro VFD. Plans are being made to have a 3 day conference in 2023 at the Ambassador Conference Center, Erie, PA.

EMMCO West maintains a diverse online presence. EMMCO West's website, [www.emmco.org](http://www.emmco.org), is a one stop site for regional EMS agencies and providers. Links to the Department of Health websites (EMS Registry & TRAIN PA), Northwest PA Disaster Response Site, EMMCO West's Event & Answering the Call sites, and the Hands Only CPR site are all located on the EMMCO West homepage. The latest breaking news, downloads of protocols, licensure, educational programs, etc... are at the click or swipe of any device. EMMCO West's Facebook and CISM pages provide instant access to information/resources.

EMMCO West helps to support regional EMS agencies to provide excellence in prehospital patient care. "...the bottom line is patient care..." has been EMMCO West's mantra since it was incorporated in 1983 and remains its premise today!

**1. Board of Directors \ Health Council Officers**

President: Don Hosey  
Vice President: Cindy Snyder  
Treasurer: Donald Holsten  
Secretary: Chris Heile

(Please list all other members below)

<u>NAME</u>		<u>NAME</u>
1 <u>Dan Lowenheim</u>	19	<u>Chris Heile</u>
2 <u>Becky Wilkinson</u>	20	<u>Cory Fenton</u>
3 <u>Jeff Smathers</u>	21	<u>Paul Elia</u>
4 <u>Donald Hosey</u>	22	<u>Kim Shell</u>
5 <u>Heather Nulph</u>	23	<u>Evelyn Kerr</u>
6 <u>Barbara Nichols</u>	24	<u>Donald Holsten</u>
7 <u>Patty White</u>	25	<u>Jason Chenault</u>
8 <u>Eric Henry</u>	26	<u>Cindy Snyder</u>
9 <u>John Grappy</u>	27	<u>Phil Rozic</u>
10 <u>Donald Hall</u>	28	<u>Heidi Boitnott</u>
11 <u>(Grove City – Alternate Vacant)</u>	29	<u>Ben Hart</u>
12 <u>Cheryl Pebbles</u>	30	<u>Gerald Carless</u>
13 <u>Mary Worley</u>	31	<u>Tim Fletcher</u>
14 <u>Dr. Brandon Kramer</u>	32	<u>Steve Hoffman</u>
15 <u>Douglas Dick</u>	33	<u>Joseph Akif</u>
16 <u>Jeff Lockard</u>	34	<u>Tyler Babcock</u>
17 <u>Dave Basnak</u>	35	<u>Bethany Anderson</u>
18 <u>Dr. Carrie Colleran</u>	36	<u>Click or tap here to enter text.</u>

**2. Regional EMS Council Staff:**

**Executive Director      William McClincy**

<u>STAFF POSITION</u>	<u>NAME</u>
<u>Office Manager-Finance</u>	<u>Kim Pero</u>
<u>EMS System Specialist</u>	<u>Trish Parker</u>
<u>EMS Medical System Spec.</u>	<u>Matt Scowden</u>
<u>EMS Education Specialist</u>	<u>Katie Sherretts</u>
<u>EMS Operations Specialist</u>	<u>Daryl Parker</u>
<u>EMS Office Specialist</u>	<u>Vacant</u>
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**3. Regional Medical Director(s)**

	<u>NAME</u>
<u>1</u>	<u>Dr. Brian Risavi</u>
<u>2</u>	<u>Dr. Carrie Colleran</u>

4. **Financial Statement of income and expenses:**

	Final Budget	Expended
Personnel Services	382,920.27	381,809.60
Consultant Services	1,500.00	1,500.00
Subcontracted Services	148,226.16	124,385.83*
Patient Services	0	0
Equipment	0	0
Supplies	1,500.00	1,495.11
Travel	0	0
Other Costs	279,058.24	264,326.82
<b>TOTALS</b>	<b>813,204.67</b>	<b>773,517.36</b>

**NOTE:** THE AMOUNTS SHOWN ABOVE ARE PRELIMINARY END OF THE YEAR TOTALS AND ARE NOT A FINAL AUDIT AMOUNT. \*\$23,840.33 encumbered for prehospital provider equipment purchases.

5. **Special Project Funding:**

Projects as determined by the Department to be appropriate and necessary for the implementation of a comprehensive statewide EMS system. The amounts listed below are included in the categorical totals shown above.

(Statewide Cloud PCR) State Bridge	Amount: \$ 93,594.90
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*Project Narrative:*

EMMCO West oversight – coordination of the statewide electronic cloud patient care reporting (PCR) bridge program. The bridge interfaces with the national NEMESIS database. EMS agencies, through approved NEMESIS vendors, automatically upload PCRs to the cloud server. Data queries are coordinated through BEMS. EMMCO West staff oversee customer service inquiries from EMS agencies and vendors. The regional QI committee and EW staff provide technical support to the PCR dashboard quality assurance reports.

(Recruitment and Retention Campaign – “if not you then who?”)	Amount: \$ 15,144.46
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*Project Narrative:*

Region-wide EMS recruitment campaign. Combination billboard, electronic billboard, Facebook postings, and radio PSA’s to encourage participation in fire/EMS agencies.

(Regional EMS Scholarship & Exam Reimbursement Project)	Amount: \$ 45,482.45
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*Project Narrative:*

EMMCO West provided regional EMS agencies with (BLS) and (ALS) reimbursement towards the tuition costs for each student associated with their EMS agency that was enrolled in an EMR, EMT, AEMT, or Paramedic course. The project also reimbursed at 100% the first two initial NREMT written examination attempts for an EMR, EMT, AEMT, Paramedic, or PHRN.

(Examination Supplies – Training Equipment upgrades)	Amount: \$ 63,327.59
<i>Project Narrative:</i>	
EMMCO West replaced and augmented certification examination and training program supplies.	

**6. Regional Activities/ Organizational Management**

Date of the current Comprehensive Regional EMS System Plan	Date 07/2022
Number of Board of Director Meetings \ Health Council meetings	4
Public Education Stop-the- Bleed Events	0
Public Education CPR Events	0
Number of Legislative Inquiries or Contacts	1
Technical Assistance Request (local entities and elected officials)	As needed

*Regional Activities/ Organizational Management Project Narrative:*

EMMCO West Executive Director participated in public safety meetings to discuss the EMS system-personnel crisis.

**7. Continuous Quality Improvement**

	Quantity
Number of Clinical Cases Reviewed by Regional QI Committee	6
Accidents Involving Ambulances / EMS Personnel Reported in the Region	3
Number of Times the Regional QI Committee Met	3

The QI committee continues to monitor PCR data performance and participation in the CARES program. Use of bystander CPR, guidance through 911 dispatchers, and AED are encouraged.

The QI committee reviewed the antibiotic case study’s submitted as part of the statewide pilot study.

## 8. Medical Direction

	Quantity
Regional Medical Advisory Committee meetings	3
Accredited Level I Trauma Centers	0
Accredited Level II Trauma Centers	1
Accredited Level III Trauma Centers	0
Accredited Level IV Trauma Centers	1
Accredited primary Stroke Centers	5
Comprehensive Stroke Centers	1
Thrombectomy Capable Stroke Centers	0
Acute Stroke-Ready Hospitals	0

*Medical Direction Narrative:*

Pediatric Voluntary Program recognition for regional EMS agencies is encouraged. Assistance with equipment and technical support is provided through EW staff.

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## 9. Systems Operations\*

	Quantity
Spot inspections conducted – EMS Agencies	1
Spot inspections conducted – EMS Vehicles	2
Spot inspections conducted – Continuing Education Sponsors	0
Spot inspections conducted – Education Institutes	0
Spot inspections conducted – Medical Command Facilities	0
Number of Safety Inspections Conducted	4
Number of Vehicles Inspected During Safety Inspection	8
Photo & Signatures Added to Certification Cards	As requested



BLS Psychomotor Examinations Conducted	14
Number of BLS Psychomotor Exam Candidates Tested.	168
ALS Psychomotor Examinations Conducted	2
Number of ALS Psychomotor Exam Candidates Tested	25
Certification Class Visits Conducted	14
Number of EMS Agency Re-Inspections Conducted	1
Number of Authorized Inquiry Reports Filed with the Bureau	2

*Systems Operations Narrative:*

Beginning August 2021, regional psychomotor testing was initiated again in all ALS and BLS programs. EMMCO West staff and evaluation team members conducted the examinations.

**10. Emergency Preparedness Activities**

	Quantity
Coalition / Task Force Meetings Attended <small>(only EMSOF funded staff attendance)</small>	3
Table Top Exercises Attended / Conducted	0
Full Scale / Functional Exercises Attended / Conducted	0
Special Event Plans Submitted	0
Responses / Deployments	0
Strike Team Agencies	3

*Emergency Preparedness Narrative:*

EMMCO West maintains its preparedness assets at various locations throughout the region.

There are currently 3 EMS strike teams from the EMMCO West region. Included are Clarion Hospital EMS, Community Ambulance Service, and EmeryCare. These agencies have additional equipment and personnel credentialed to respond to in-out of state EMS system emergency responses.

**11. Board of Director \ Health Council Meetings**

DATE:	TIME	LOCATION
9/14/2021	12:00	EMMCO West, Meadville, PA
12/15/2021	12:00	EMMCO West, Meadville, PA
3/17/2022	12:00	EMMCO West, Meadville, PA
6/7/2022	12:00	EMMCO West, Meadville, PA

**12. Medical Advisory Committee Meeting**

DATE:	TIME	LOCATION
9/14/2021	10:00 AM	EMMCO West, Meadville, PA
12/15/2021		Meeting Postponed
3/17/2022	10:00 AM	EMMCO West, Meadville, PA
6/7/2022	10:00 AM	EMMCO West, Meadville, PA

**13. Quality Improvement Committee Meeting**

DATE:	TIME	LOCATION
9/10/2021	10:00 AM	EMMCO West, Meadville, PA
12/10/2021		Meeting Postponed
3/11/2022	10:00 AM	EMMCO West, Meadville, PA
6/3/2022	10:00 AM	EMMCO West, Meadville, PA

**14. Regional Accomplishments:**

Narrative:



**EMMCO West Company Vehicle Use**

EMMCO West’s company vehicles are used to support program areas between July 1, 2021 – June 30, 2022

2019 Kia Sorento      9,810 miles  
2022 Kia Sorento

2014 Ford F350      2,678 miles

2008 Chevy 3500      1,281 miles

Total Miles            **13,769 miles**

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**Regional EMS Recruitment Campaign- If not you?**

EMMCO West is using multiple types of media resources to encourage participation in EMS. Billboard Ads, Facebook, and radio advertisements are being used throughout the region.

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**Regional EMS Agency Voluntary Pediatric Program**

EMMCO West board of directors, QI and RMAC committees, are encouraging regional EMS agencies to participate in the EMS for Children Voluntary Pediatric Recognition Program. The “basic” level of recognition is encouraged. Equipment and technical assistance is available through EMMCO West, Inc.

Regional Agencies Recognized –

- A.F. Dobler Hose and Ladder Co.                      (Master Level)
- Kuhl Hose Company    (Master Level)
- North Shenango VFD    (Master Level)
- Springboro VFD Ambulance                                      (Master Level)
- EmeryCare    (Expert Level)
- Superior Ambulance Service                                      (Expert Level)

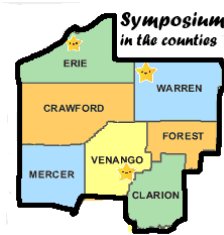
Additional Agencies Submitted –

- East Erie County EMS (Basic Level)
- Emelenton Area Ambulance Service (Basic Level)
- Fairfield Host Company (Basic Level)
- Fallowfield Fire Rescue (Basic Level)
- Jefferson Twp Fire Department (Intermediate)
- Kearsarge Fire Department (Master Level)
- Lawrence Park Fire Department (Basic Level)
- Perry Hi-Way Hose Company (Advanced Level)
- Rouseville VFD (Basic Level)



### EMS Scholarship and Exam Reimbursements

EMMCO West, Inc. expanded its EMS scholarship program to include tuition reimbursement for AEMT and Paramedic educational programs. Up to \$650 for EMR, \$750 for EMT, \$850 for AEMT and \$3,000 for Paramedic reimbursements are available for EMS agencies that sponsor candidates for these training programs. A total of 24 agencies @ **\$ 45,482.45** was reimbursed to EMS agencies for either the EMS scholarship or exam reimbursement programs. This was the 10<sup>th</sup> year for this regional program.



### EMMCO West Symposium 2022- “Symposiums In The Counties”

EMMCO West’s annual educational symposium were held at three separate locations throughout the EMMCO West region. Locations included-



Seneca VFD



Columbus VFD



Edinboro VFD

225 participants attended this year’s symposiums. A Big thanks to these agencies for their assistance and accommodations for these locations.

Plans are underway for the 2023 Symposium. Tentative dates and location is the Ambassador Conference Center, Erie, **March 30, 31, April 1, 2023.**

